

DEC 09 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of) Examiner: Eric T. SHAFFER
 Chingwei Peter CHENG and Sang LEE) Group Art Unit: 3623
 For: **METHODS AND SYSTEMS FOR**) Confirmation No.: 2945
DEFINITION AND CATEGORIZATION)
CUSTOMER LIFECYCLE) Customer No.: 22430
 Serial No.: 09/607,914)
 Filed: June 29, 2000)
 Atty. Docket No.: ORCLS638 (OID-1999-137-01)) **AFFIDAVIT IN SUPPORT OF**
RESPONSE TO RULE 105
REQUIREMENT FOR
INFORMATION OF 10/27/04

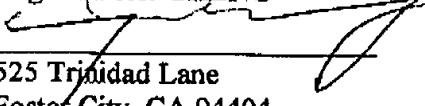
Commissioner for Patents
 P. O. Box 1450
 Alexandria, VA 22313-1450

Sir:

I, Peter CHENG and I, Sang LEE, inventors of the subject matter described and claimed in US patent application 09/607,914 filed on June 29, 2000 hereby declare that the lifecycle factor formula described and claimed in this patent application is derived from our own research and was not taken from any known reference within the customer categorization or any other arts.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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Affiant's signature: 

Date: 12-5-04

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Full name of affiant: Sang LEE

Affiant's signature: 

Date: _____

Residence:

1048 Avondale Street
San Jose, CA 95129Serial No. 09/607,914
Atty. Docket No. ORCLS638

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 Chingwei Peter CHENG and Sang LEE
 For: METHODS AND SYSTEMS FOR
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Date: 12/8/04

Serial No. 09/607,914
Atty. Docket No. ORCL5638